



## Snap One Wins 19 CE Pro 2024 Quest for Quality Awards Across Manufacturer and Distributor Categories

**CHARLOTTE, NORTH CAROLINA, March 21, 2024** – Reflecting its success in creating better customer experiences that grow Partner businesses in a rapidly changing industry, [Snap One](#), the industry-leading manufacturer and distributor of smart living technology, is the winner of 19 CE Pro 2024 Quest for Quality Awards in a number of strategically important categories.

“At Snap One our number one priority is to support our Partners in every way to help them create exceptional customer experiences that will expand their businesses,” said John Heyman, CEO of Snap One. “The number and range of the Quest for Quality Awards we won this year is a testament to the success of our support initiatives, our dedication to Partners, and the industry overall. We look forward to building upon these successes in the future.”

Now in their 14th year, the Quest for Quality Awards recognize services and people, not specific products, that make an impact across the industry. Votes are cast by CE Pro subscribers and readers through a series of open-ended questionnaires designed to measure success in a variety of industry-related categories.

In the 2024 program, Snap One received the following manufacturer awards:

- Dealer Program/Incentives (platinum)
- Dealer Protection Policies (platinum)
- Shipping Policies (platinum)
- Supply Chain (platinum)
- Training Programs (platinum)
- Customer Service/ General Communication (gold)
- Technical Support (gold)
- Consumer-Facing Website (gold)
- Dealer/Integrator Website (gold)
- Lead Generation (silver)
- RMR Support (silver)

In the 2024 program, Snap One received the following distributor awards:

- Customer Service/ General Communication (platinum)
- Dealer Program/Incentives (platinum)
- Shipping Policies (platinum)
- Supply Chain (platinum)
- Technical Support (platinum)
- Website (platinum)
- RMR Support Programs (gold)
- Training Programs (silver)

“As the ecosystem of our industry continues to evolve, grow, and expand, it’s critical that we align our support programs to meet the new business needs of our Partners and their customers,” added



Heyman. “Our investments in new products and programs are always focused on their present and future needs.”

### **About Snap One**

As a leading manufacturer and distributor of smart living technology, Snap One empowers its vast network of professional integrators to deliver entertainment, connectivity, automation, and security solutions to residential and commercial end users worldwide. Snap One distributes an expansive portfolio of proprietary and third-party products through its intuitive online portal and local branch network, blending the benefits of e-commerce with the convenience of same-day pickup. The company provides software, award-winning support, and digital workflow tools to help its integrator partners build thriving and profitable businesses. Additional information about Snap One can be found at [snapone.com](http://snapone.com).

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