



## Snap One Wins 14 CE Pro 2023 Quest for Quality Awards

March 28, 2023

**CHARLOTTE, NC, March 28, 2023** — Underscoring the company's continuous pursuit of excellence in all areas of its business, Snap One today announced it has received 14 Platinum, Gold, or Silver award citations in CE Pro magazine's 2023 Quest for Quality Awards Program covering all areas of manufacturing, distribution, and support services.

Since the merge of SnapAV and Control4, Snap One has been awarded a total of 59 Quest for Quality citations – more than any other company in the industry.

"We are honored once again to be recognized by the industry Partners we strive to support every day in every area of our business," said John Heyman, CEO of Snap One. "Their selection of Snap One in so many categories validates our aspiration to always be improving to be the very best Partner to our Partners."

Now in its 13th year, the Quest for Quality Awards Program recognizes the people and services behind the products that manufacturers offer. Votes are cast by the thousands (in 2022, the program had a record 15,444 individual write-in votes cast in unprompted, open-ended questionnaires sent to subscribers and posted online). Votes are deduced based on ISP addresses to deter potential ballot-box stuffing.

In the 2023 program, Snap One received the following manufacturer awards:

- Best RMR Support Program (Silver)
- Best Customer Service (Platinum)
- Best Tech Support (Platinum)
- Best Shipping Policies (Gold)
- Best Dealer Portal (Gold)
- Best Warranty Support Policy (Gold)
- Best Training Program (Silver)
- Best Dealer Programs (Silver)

In the 2023 program, Snap One received the following distributor awards:

- Best Technical Support (Platinum)
- Best Shipping Policies (Platinum)
- Best Website (Platinum)
- Best Dealer Programs/Incentives (Platinum)
- Best Customer Service (Gold)
- Best Training Programs (Silver)

"Our primary goal is to support our Partners' businesses with the products, platforms and support that they need to succeed," Heyman concluded. "CE Pro's Quest for Quality Awards reinforce that we can do just that as we continue to innovate this year and beyond both with new products and with many other aspects of the Partner experience, like policies and tech support."

### About Snap One

As a leading distributor of smart living technology, Snap One empowers its vast network of professional integrators to deliver entertainment, connectivity, automation, and security solutions to residential and commercial end users worldwide. Snap One distributes an expansive portfolio of proprietary and third-party products through its intuitive online portal and local branch network, blending the benefits of e-commerce with the convenience of same-day pickup. The company provides software, award-winning support, and digital workflow tools to help its integrator partners build thriving and profitable businesses. Additional information about Snap One can be found at [snapone.com](https://snapone.com)

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